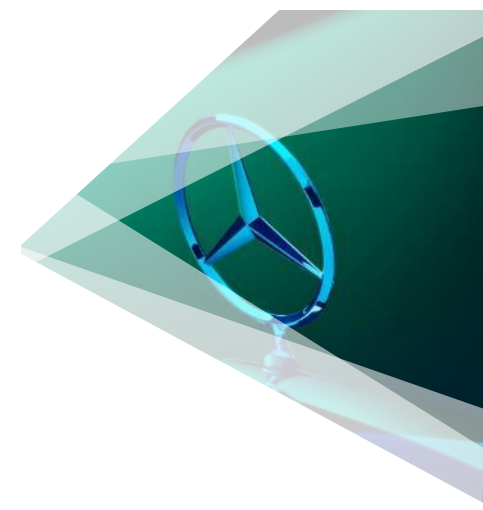


Mercedes-Benz Lifestyle Collection Program Guide 2026



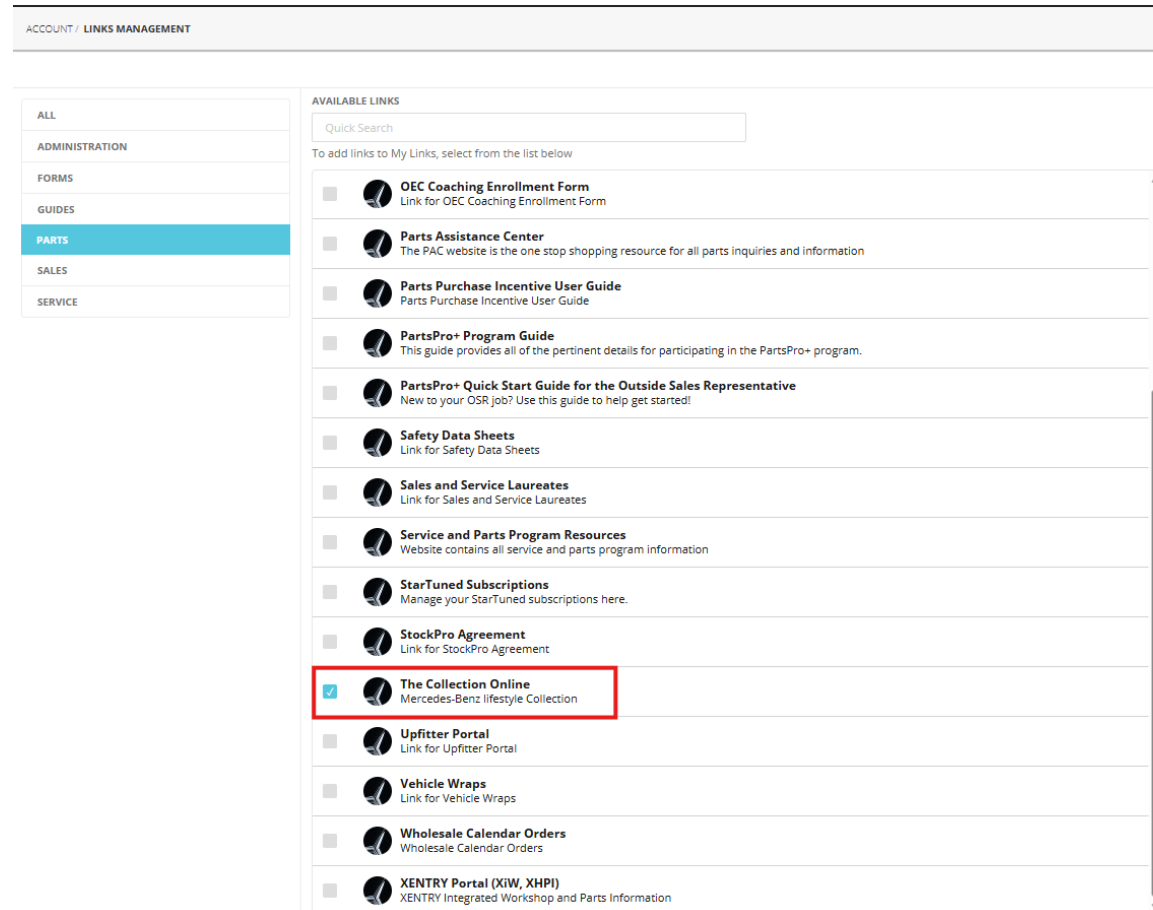
Table of Contents

- Logging In – Pages 3-6
- Account Types - Page 7
- Site Navigation – Pages 8 - 17
- Managing Your Account – Pages 18 - 20
- Invoicing, Dealer Statement Billing, Admin Guide - Pages 21 - 28
- SKU Guide - Pages 29 - 30
- Custom Order Request - Pages 31 - 32
- Shopping Info - Pages 33 - 36
- Privacy Policy - Pages 37 - 40
- Contact Us - Pages 41 - 42



Logging in to the Lifestyle Collection

- You must login to the Lifestyle Collection through your NetStar account in order to be authenticated correctly, successfully view dealer pricing, access your account info, and complete a purchase.
 - Pathway: NetStar>Account>Links Management>Parts>The Collection Online (Shown in below screenshot)



ACCOUNT / LINKS MANAGEMENT

ALL
ADMINISTRATION
FORMS
GUIDES
PARTS
SALES
SERVICE

AVAILABLE LINKS

Quick Search

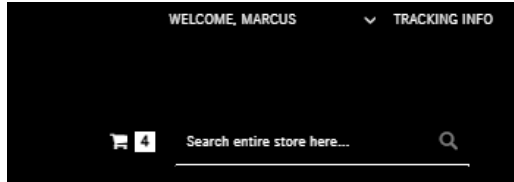
To add links to My Links, select from the list below

- OEC Coaching Enrollment Form**
Link for OEC Coaching Enrollment Form
- Parts Assistance Center**
The PAC website is the one stop shopping resource for all parts inquiries and information
- Parts Purchase Incentive User Guide**
Parts Purchase Incentive User Guide
- PartsPro+ Program Guide**
This guide provides all of the pertinent details for participating in the PartsPro+ program.
- PartsPro+ Quick Start Guide for the Outside Sales Representative**
New to your OSR job? Use this guide to help get started!
- Safety Data Sheets**
Link for Safety Data Sheets
- Sales and Service Laureates**
Link for Sales and Service Laureates
- Service and Parts Program Resources**
Website contains all service and parts program information
- StarTuned Subscriptions**
Manage your StarTuned subscriptions here.
- StockPro Agreement**
Link for StockPro Agreement
- The Collection Online**
Mercedes-Benz lifestyle Collection
- Upfitter Portal**
Link for Upfitter Portal
- Vehicle Wraps**
Link for Vehicle Wraps
- Wholesale Calendar Orders**
Wholesale Calendar Orders
- XENTRY Portal (XiW, XHPI)**
XENTRY Integrated Workshop and Parts Information

Logging in to the Lifestyle Collection



- Important: After logging in through your NetStar account you will be immediately re-directed to the home page of the Lifestyle Collection. If you do not see your account name at the top of the page, your login authentication was unsuccessful.



- Do not proceed any further with shopping or updating your account information. You must immediately exit the page and return to your NetStar account to re-enter the site and login correctly. You can also try clicking the [Customer Login](#) page and following the link for Dealers to use SSO sign in.

Customer Login

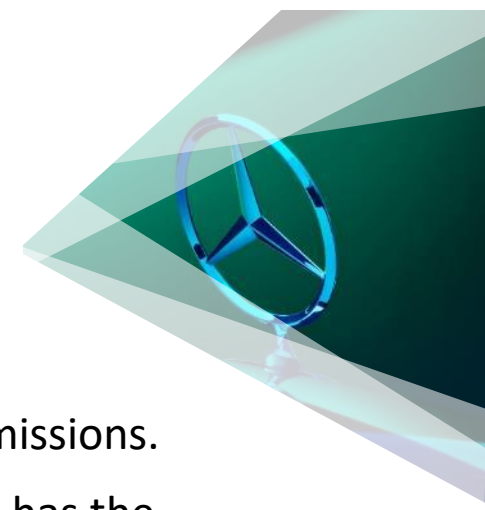
Welcome to the New Mercedes-Benz Lifestyle Store

Dealers & Employees
Click below to use your SSO credentials to get your special pricing and inventory.

SSO Sign in Here


Other shoppers you already have an account, please reset your password by selecting "Forgot Your Password" on the Sign In page. For your security, saved credit card details haven't been transferred, so you'll need to enter them again at checkout.

Parts Manager – Assigning New Roles



- To place an order as a Dealer on the Lifestyle Collection, you must be set up with the proper permissions.
- Your office Parts Manager has access to set a new role in GEMS to control who in your dealership has the ability to bill Lifestyle Collection purchases to your dealer billing account.
- Each dealership can determine who should have access to this payment option. Those without access will only be able to complete their Lifestyle Collection purchase by providing a credit card for payment.

User
John O'Ellis (D0X03576)

Overview 

Modify data

Password Management

Manage roles

Administer organization

Delete User

Please select the roles you want to assign.

Filter roles by:

Items 1-1 of 1

Page: |< << 1 >> >|

	Name	Description
<input checked="" type="checkbox"/>	MBUSA PARTS LINKS COLLECTION ONLINE DEALER BILLING	This role will provide access to the dealer billing option within The Collection Online (Accessories) site.

Page: |< << 1 >> >|

ALICE Help



- ALICE user guide can be found in [NetStar Help](#)
- **During a Buy-Sell**
 - Security Admin (SA) is responsible for managing all their dealer employee's data, and for assigning/removing user roles and entitlements within their organization (dealer). Information for 2 SA's for each selling dealer and buying dealer is collected for use post close when job codes need to be transferred, corrected, or created.
 - Employee IDs will be transferred to new dealer code in Alice and mapped in DPMS by MBUSA systems.
Please Note: this is an overnight process.
 - Dealership employees may need to log-off and log back into NetStar to view access under the new dealer code.

https://netstar.i.mercedes-benz.com/netstar/help

NEWS Search News Articles and Microsites

NetStar contains confidential information

Jacklyn Justice
MERCEDES-BENZ USA, LLC

RESOURCES

FAQS & TUTORIALS CONTACT

2026 CLA Order Guide	2026 CLA Order Guide Standard Equipment	5 Star Experience, Survey Program Manual	Alice End User Guide	AI
BenzBot Best Practices	Best Of The Best (BotB) Manual	California Only: Dealer Handling Guide For AB-1755	CLA 174 Intro To Service Manual	Cc
Customer Advocacy National Staff Picture Guide	CV Dealer Performance Review (DPR) Manual	Dealer Performance Bonus (DPB) Manual	Dealer Performance Review (DPR) Program Guide	Er
GTLS Learning Link Manual	GTLS_Learning Link Access Quick Step Guide	How To Read The Consolidated Statement	How To Update MMC Account Info For Your Customers	ID
MB CV Dealer Performance Bonus Manual	MB Dealer Accounting Manual	Mbrace Dealership Stolen Vehicle Location Assistance (SVLA)	MBUSA Brand And Technology Standards	M
Multifactor Authentication Complete User Guide	Multifactor Authentication How To Quick Guide	NetStar Connectivity/Network Requirements	NetStar Mobile	Oj

Account Types

Different account types allow for different views to product, available promotions, settings, and purchase options.

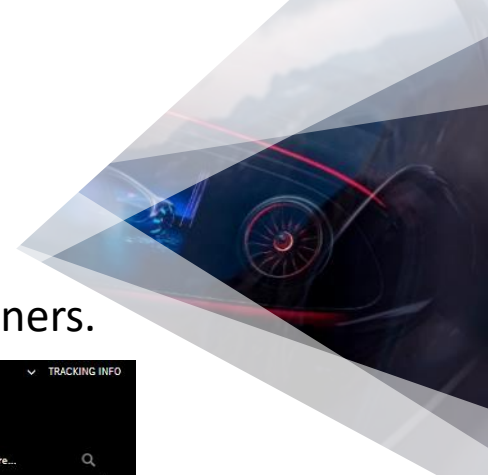
- **Dealer:** This account type must be accessed through a Netstar account and includes access to all Lifestyle Collection product included dealer exclusive items. This account type has the ability to purchase through invoicing and has access to purchase discounted items through special promotions. This account type has access to dealer parts statement billing.
- **Employee:** This account type must be accessed through a Netstar account and has a view to all retail products with consumer pricing. This account type is not approved to make purchases through invoicing and must place any orders through a credit card. Dealer employee discounts are determined at the dealer level as some may give greater discounts than others.
- **Consumer:** This account type has access to the consumer retail view and prices and is created through the landing page of the website. This account type has access to exclusive consumer discounts and promotions.



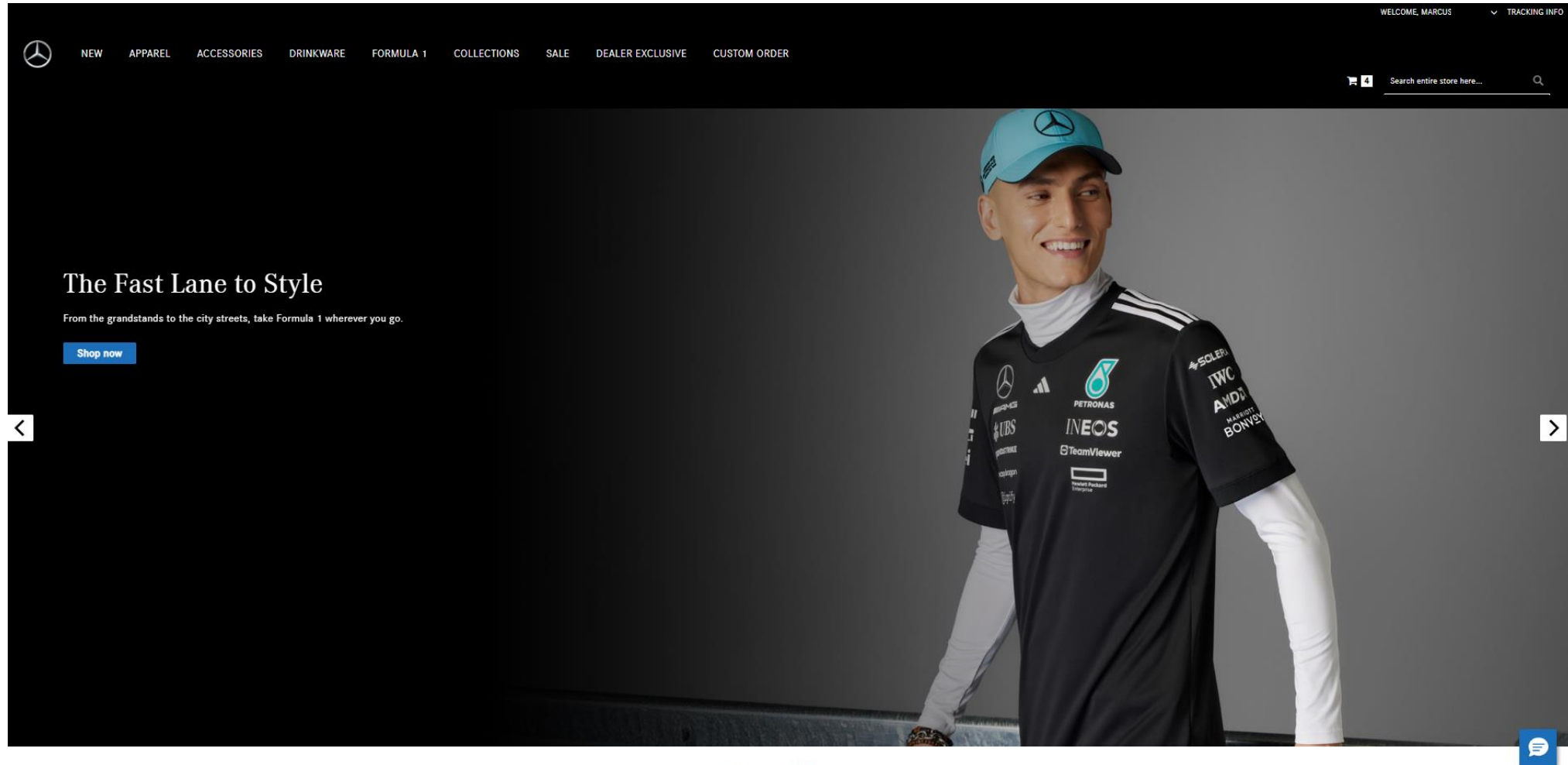
Site Navigation



Home Page Banners & Navigation Menu



- You can access popular web pages and current promotional offers through clickable categories and banners.



Footers

- You can link out to our social links, access categories and account info at the bottom of the home page.
- You can also view the privacy policy, terms of use, reference important shopping information, and reach our customer service contact page.

A screenshot of the website footer, which is a light gray rectangular area. It is divided into four main sections: 'Services', 'Account', 'Connect With Us', and 'Subscribe to Our Newsletter'.

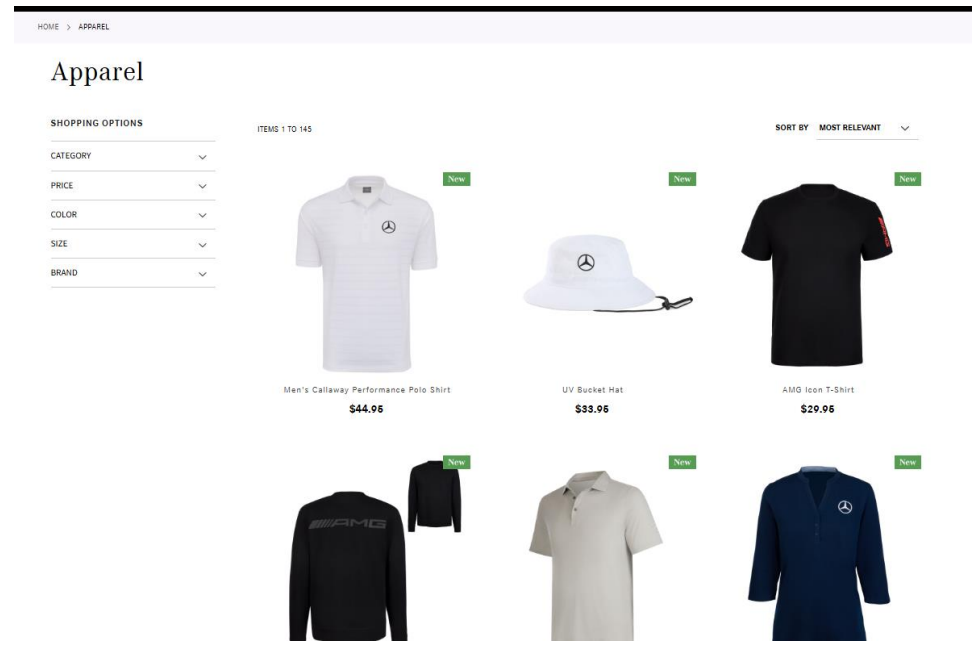
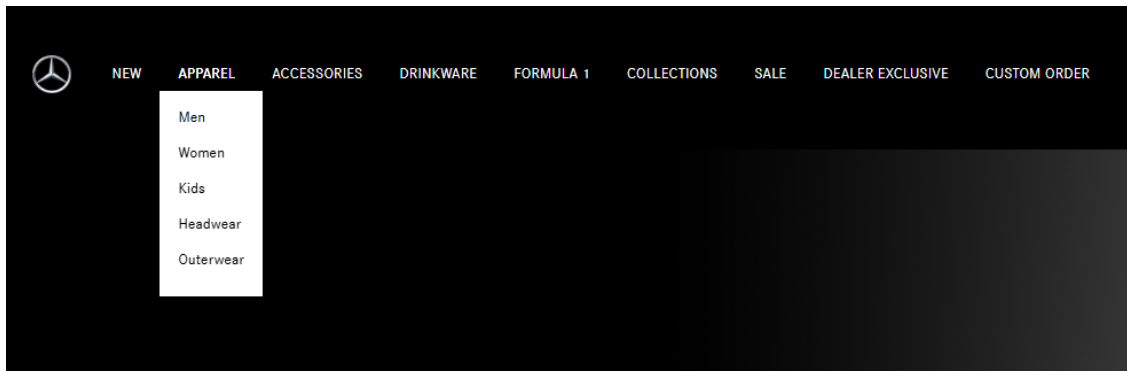
- Services:** Shopping Info, Contact Us, Privacy Policy, MBUSA Privacy Policy, Cookie Settings, Terms of Use, Accessibility.
- Account:** My Account, Track My Order, Log In, My Cart.
- Connect With Us:** Facebook, X, Instagram, YouTube.
- Subscribe to Our Newsletter:** A text input field with the placeholder 'Enter your email address' and a blue 'Sign up' button. Below the button is a small disclaimer: 'By clicking "Sign up" you agree to receive emails from Mercedes-Benz Lifestyle Collection and accept our web terms of use and privacy and cookie policy.'

At the bottom center, there is a copyright notice: 'Copyright 2025 Bensussen Deutsch & Associates, LLC. All rights reserved. Use of this site is subject to the BDA Terms of use and Privacy policy. This site is operated by BDA, LLC. All logos, trademarks and brands are property of their respective owners.' In the bottom right corner, there is a blue chat bubble icon and a small upward-pointing arrow icon.

Category Pages



- To view all products in one category, click on the specific category link through the navigation bar of the home page.
- To narrow down your view, you can click on the subcategories from the home page, at the top of the main category page, or by scrolling down the page.
- New shopping filters added to sort items by Category, Price, Color, Size, and Brand.



Product Details – Quickview



- To see a quickview at product details, hover over the image of the product, and click the blue button “Quickview”.
- A popup box will appear that highlights important product information. To access all the available product information, click Go To Product where you will be redirected to a new page



Mercedes - AMG Petronas Formula One Team Hoodie

\$91.95 IN STOCK
SKU#: 1468700

34% Dealer Margin (MSRP: \$140.00)

Size

M L 2XL

- 1 +

Add to Cart

Go To Product

Make your look authentic in this hooded sweatshirt from adidas. Styled like the hoodies worn by Mercedes - AMG Petronas Formula One Team drivers, this sweatshirt fits a bit loose and is made from all-cotton French terry fabric that is soft to the touch. Team and sponsor logos on the chest provide the official finish.

Product Details Page



- When clicking into a product you will be immediately redirected to the product details page. Here you will find the available sizes and inventory for the product, the SKU number, your cost, the consumer cost, and an in-depth description of the product materials and special properties.
- You can also access additional product photos with the ability to zoom view over the images.
- You must manually enter the # of items you would like to purchase into the quantity field. You may purchase more than the available inventory amount and your order will be fulfilled upon additional inventory being received into the warehouse.
- You can also view the size guide, shopping information page, and similar suggested items through each individual product details page.

HOME > FORMULA 1 > MERCEDES - AMG PETRONAS FORMULA ONE TEAM HOODIE

Mercedes - AMG Petronas Formula One Team Hoodie

\$91.95 IN STOCK

SKU#: 1468700

34% Dealer Margin (MSRP: \$140.00)

Size

M L 2XL

- 1 + Add to Cart

Make your look authentic in this hooded sweatshirt from adidas. Styled like the hoodies worn by Mercedes - AMG Petronas Formula One Team drivers, this sweatshirt fits a bit loose and is made from all-cotton French terry fabric that is soft to the touch. Team and sponsor logos on the chest provide the official finish.

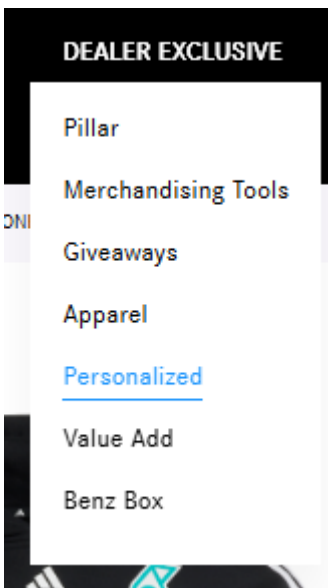
Details Size Chart (in)

- Loose fit
- Hood
- 100% cotton



Product Details Page - Personalization

- The site offers specific items you can personalize with your dealership name. You can find these items under Dealer Exclusives > Personalized.
- Your order may take up to 3-6 weeks to decorate with your personalization before it ships.
- Each piece includes the words “Mercedes-Benz of” by default. You will only need to enter in your Mercedes-Benz location into the blank text box on the page. See examples below.



HOME > DEALER EXCLUSIVE > PERSONALIZED > PERSONALIZED RECTANGLE LEATHERETTE KEYCHAIN



Personalized Rectangle Leatherette Keychain

\$3.95

SKU#: 1521720-00

20% Dealer Margin (MSRP: \$4.95)

Made to order! Estimated to ship by Thu, Oct 2 if you order today.
Minimum order quantity 250.

Please Enter the Location *

Maximum 30 characters

- 250 +

Add to Cart

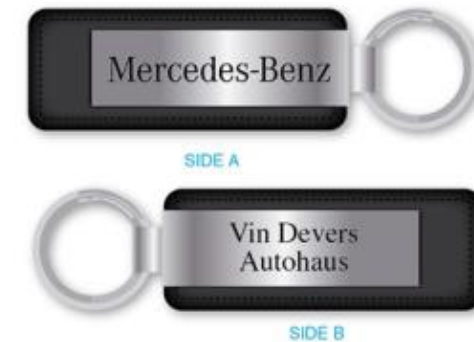
Made to order items are not returnable unless damaged or defective. [Learn more](#)

A splendid addition to your every day key chain.

Details

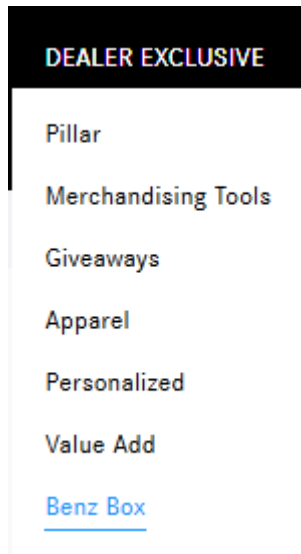
- Black faux leather
- 3.75" x 1.25"
- Personalized with your dealer logo
- Non-returnable unless damaged
- Text is limited to 30 characters
- Text already includes "Mercedes Benz of"

Note: Made to order with 3-6 week processing time.



Benz Box 3.5

- 3 Boxes – Mercedes, Adventure, AMG.
- Hosted on Lifestyle Collection Site.
- No barriers to sign up. Just log in and order boxes.
- All box purchases will qualify for NAPP & CPPP/PPO credits.
- Cost \$129.95 per box starting 2/1/2026.
- Minimum Order Quantity of 5 units will begin 2/1/2026. Must be same style of unit to meet MOQ.
- Benz Boxes are in the Dealer Exclusives Category/Benz Box.



Mercedes-Benz Box 3.5
\$129.95



AMG Benz Box 3.5
\$129.95



Adventurer Benz Box 3.5
\$129.95

Benz Box 3.5 Ordering

- Once Benz Box category is selected you will be taken to the Benz Box landing page.
- There will be a brief introduction video and contacts on this page in the middle.
- The 3 boxes will be located at the bottom and shopping functions will be the same as other items in collection.



HOME > DEALER EXCLUSIVE > BENZ BOX

Benz Box

SHOPPING OPTIONS

PRICE

COLOR



Mercedes-Benz Box 3.5

\$129.95



AMG Benz Box 3.5

\$129.95



Adventurer Benz Box 3.5

\$129.95

Benz Box 3.5 Ordering

- Once you select a box you needed, please input:
 - Dealership Name
 - Dealership Street Address
 - Dealership City
 - Dealership State
 - Dealership Zip Code
 - Dealership Phone Number
- You can then change the quantity and add to cart
- Personalization is available



Mercedes-Benz Box 3.5

\$129.95 SKU#: 1544568-00

14% Dealer Margin (MSRP: \$151.95)

Made to order!
Minimum order quantity 5.

Input Dealership Name -

Maximum 240 characters

Input Dealership Street Address -

Maximum 240 characters

Input Dealership City -

Maximum 30 characters

Input Dealership State -

Maximum 30 characters

Input Dealership Zip Code -

Maximum 10 characters

Input Dealership Phone Number -

Maximum 14 characters

- 5 + [Add to Cart](#)

Made-to-order products are shipped on or before the estimated date shown above and are not returnable unless damaged or defective. [Learn more.](#)

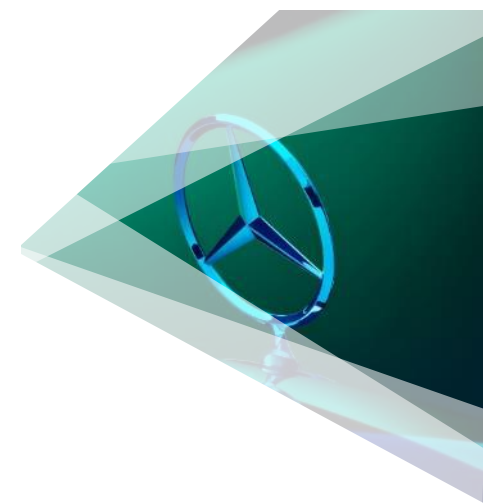
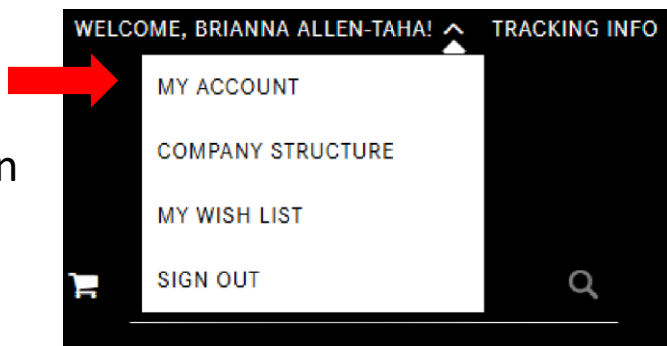


Managing Your Account



My Account

- The My Account page is where you can access your account and address information as well as order history
- You can locate your account page by hovering over the arrow icon next to your name in the top right of the navigation menu on the home page and clicking on My Account.
- Once on your account page, a menu with your specific permissions will be on the left side of the page.



My Account
My Orders
My Wish List
Address Book
Account Information
Stored Payment Methods
Company Profile
Company Structure
Company Users
Roles and Permissions
Newsletter Subscriptions

My Account

ACCOUNT INFORMATION

Contact Information

Brianna Allen-Taha
btaha@bdainc.com

Edit | Change Password

Manage Cookie Settings

Open Cookie Settings

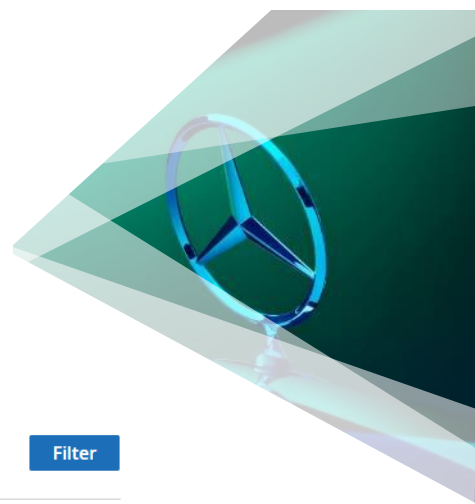
Newsletters

You aren't subscribed to our newsletter.

Edit

User Role

Company Administrator



Order History

- Clicking on My Orders, will bring up not only your order history but any Company Users assigned to you under the Company Structure
- *Please note, only orders placed after the user was assigned to the Company will be visible
- Click on “View Orders” to bring up the order details page. Three tabs will be available depending on the current order status.
 - Items Ordered: All items placed on an order
 - Invoiced: Any invoices available
 - Order Shipment: Tracking for available shipments

My Orders

Search by SKU or Product Name

Order #	Date	Created By	Ship To	Order Total	Status	Invoice Order #	Action
UMBUS000000111	10/9/25	Brianna Allen-Taha	Brianna Allen-Taha	\$2,462.62	Pending		View Order Reorder
UMBUS000000110	10/7/25	Marcus Hughes	Marcus Hughes	\$184.88	Pending		View Order

- My Account
- My Purchase Orders
- My Orders**
- Address Book
- Account Information
- Stored Payment Methods
- Company Profile
- Company Structure
- Company Users
- Roles and Permissions
- Approval Rules

Order # UMBUS000000111 COMPLETE

Order Date: September 20, 2025
 Invoice Order # 7869903
 Purchase Order Number: 1UMBUS0000001146

Reorder

Items Ordered | Invoices | Order Shipments

Product Name	SKU	Price	Qty	Subtotal
Classic Laurel Wine Stopper	1465038-00	\$11.02	Ordered: 1 Shipped: 1	\$11.02
Mercedes - AMG Petronas Formula One Team Snapback Logo Trucker Cap, White and Black	1468683-00	\$30.95	Ordered: 5 Shipped: 5	\$154.75
Mercedes - AMG Petronas Formula One Team Intelligent Packing System Slingpack	1468685-00	\$30.95	Ordered: 4 Shipped: 4	\$123.80

Invoicing Location and pulling

- Under the Invoices tab, all available invoices for the order will be listed
- To pull a copy, click on the invoice number and a PDF copy of the invoice will become available for download

The screenshot displays a user interface for managing an order. On the left is a vertical navigation menu with the following items: My Account, My Purchase Orders, My Orders (highlighted with a red arrow), Address Book, Account Information, Stored Payment Methods, Company Profile, Company Structure, Company Users, Roles and Permissions, and Approval Rules. The main content area shows details for 'Order # UMBUS000000111' with a 'COMPLETE' status. Below the order number, it lists 'Order Date: September 20, 2025', 'Invoice Order # 7869903', and 'Purchase Order Number: 1UMBUS0000001146'. There are 'Reorder' and 'Print Order' buttons. A tabbed interface at the bottom has three tabs: 'Items Ordered', 'Invoices', and 'Order Shipments'. The 'Invoices' tab is active, showing a link to 'View invoice #47254340'. A red arrow points from the 'My Orders' menu item to the 'View invoice' link.



NetStar Lifestyle Collection Reports



- Two Lifestyle Collection reports can be found here - [NetStar Reports](https://netstar.i.mercedes-benz.com/netstar/reports)

NetStar

DOCUMENTS Search News Articles and Microsites

HOME

COMMUNICATION

DIRECTORY

REPORTS

AUTHORING

REPORTS

ALL

PARTS

SERVICE

FINANCE

WARRANTY

SALES

NETWORK DEVELOPMENT

★ FAVORITES

PARTS ⓘ

150/75 Tire Rebate Promotion	★
CPPP Quarterly Bonus	★
Key Parts Penetration	★
KPP Historical	★
Lifestyle Collection Billing W/Ship	★
Lifestyle Collection Ship Confirmed	★
Q1 CPPP FastStart Competition	★
StockPro Reports Suite	★

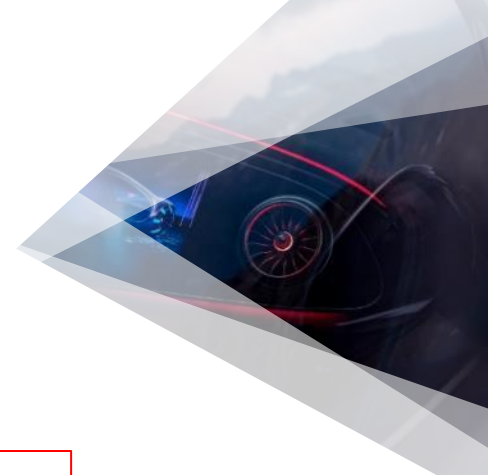
NetStar Lifestyle Collection Report



- Lifestyle Collection Billing w/ Ship – Example Report

Invoice Number	Item	Description	Tracking Number	ShpVia	TaxChg	Amount	QTY
47373704	1469348-00	MER Slim Jim 2 Tumbler Blue	1Z5VW086035075 7662	UPS-87-Ground-748	0.0	\$803.25	35
Total						\$803.25	35
-- TOTALS --							
Invoice Number	QTY		Invoice Total				
47373704	35.0		\$803.25				
Grand Total	35.0		\$803.25				

NetStar Lifestyle Collection Report



- Lifestyle Collection Ship Confirmed– Example Report

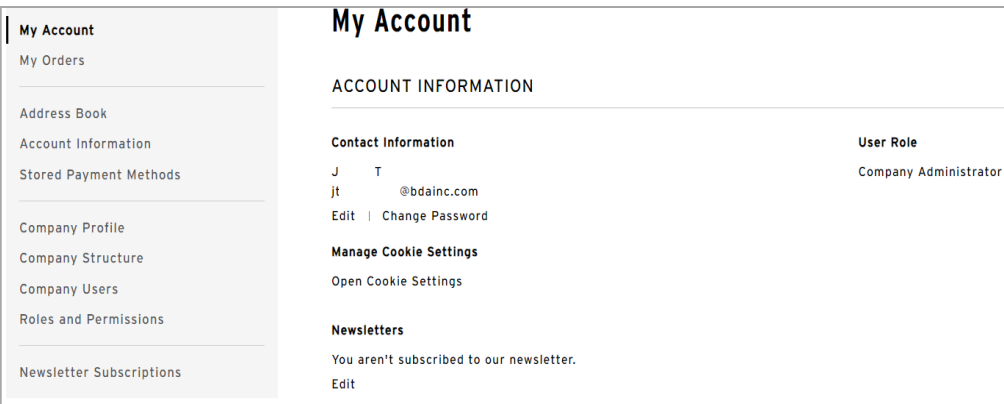
										DAY
										12/05/2025
↳ Export ▾ ◀◀ ◀ Page 1 of 1 ▶ ▶▶										
Day : 12/5/2025										
Dealer :										
Order Number : 7985426										
Order Date : 12/3/2025										
Delivery Number : 38348955										
--Item Shipped--										
Order Number	Order Tracking IDs	Item	Q Ord	Q Shp	Date Ship	Ship Address	City	State	Zip	Shp Via
7985426	1Z5VW08603013069 91	1469348-00	35	11	12/4/2025	3860 N Lakewood Blvd	OOO	NJ	90808-1794	UPS-87-Ground-748
7985426	1Z5VW08603507576 62	1469348-00	35	24	12/4/2025	3860 N Lakewood Blvd	OOO	NJ	90808-1794	UPS-87-Ground-748

Admin Management Guide



Roles & Permissions

- When adding new users to your company, you will need to assign each of them an appropriate role from this section. BDA has already configured a “Default” role for your convenience!
- Optional Step: If you wish to create a new role, click "Add New Role". Enter in the role name you intend to create. Then, specify the permissions you wish to associate with this role. Saving the role completes the process.



My Account

My Orders

Address Book

Account Information

Stored Payment Methods

Company Profile

Company Structure

Company Users

Roles and Permissions

Newsletter Subscriptions

My Account

ACCOUNT INFORMATION

Contact Information

J T
jt @bdainc.com
Edit | Change Password

Manage Cookie Settings

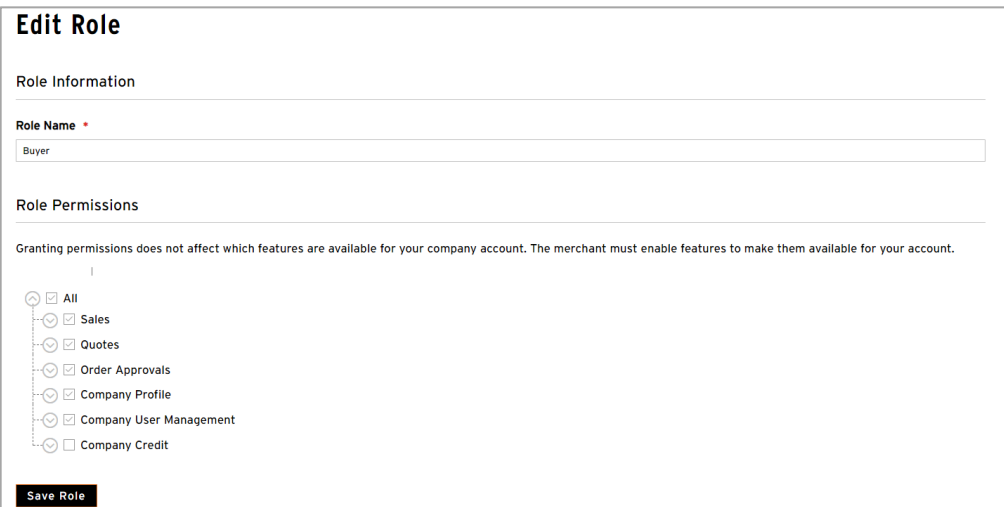
Open Cookie Settings

Newsletters

You aren't subscribed to our newsletter.
Edit

User Role

Company Administrator



Edit Role

Role Information

Role Name *

Buyer

Role Permissions

Granting permissions does not affect which features are available for your company account. The merchant must enable features to make them available for your account.

All

Sales

Quotes

Order Approvals

Company Profile

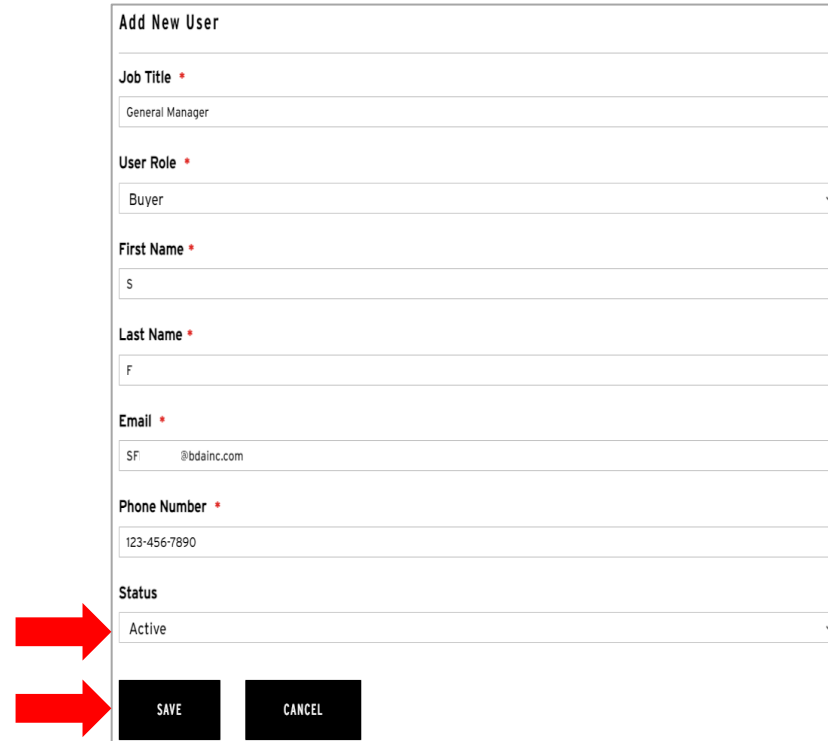
Company User Management

Company Credit

Save Role

Add users to your company

- Fill out each field on the “Add New User” form. Under the “User Role” section, “Default” will already be listed, if you’ve added additional roles, you’ll need to select the correct one.
- Be sure to update the “Status” to “Active”.
- Once complete, click the Save button. After clicking Save, an email will automatically be sent to the new user informing them they’ve been added to your company.



The screenshot shows the 'Add New User' form with the following fields filled out:

- Job Title ***: General Manager
- User Role ***: Buyer
- First Name ***: S
- Last Name ***: F
- Email ***: SF @bdainc.com
- Phone Number ***: 123-456-7890
- Status**: Active

Two red arrows point to the 'SAVE' and 'CANCEL' buttons at the bottom of the form.

Company Users

[Show Inactive Users](#)
[Show All Users](#)

ID	Name	Email	Role	Team	Status	Actions
233	Alex McLeod	amcleod@bdainc.com	Default User	–	Active	Edit Delete
231	Brianna Allen-Taha	btaha@bdainc.com	Company Administrator	–	Active	Edit Delete
232	Marcus Hughes	mhughesbdainc@gmail.com	Default User	–	Active	Edit Delete

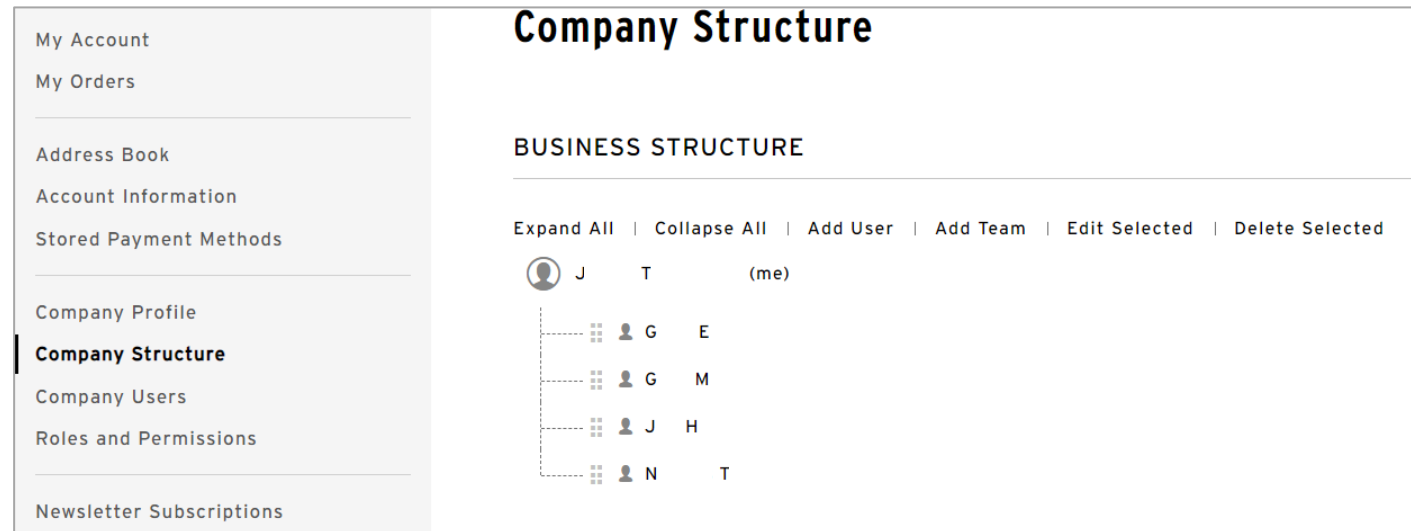
3 Item(s)

Show 20 per page

[Add New User](#)

Build your company structure (Optional)

- The “Company Structure” feature allows you to establish a hierarchical system of users. This hierarchy dictates the visibility and access permissions a user has when viewing orders within your organization.
- For instance, if you want to assign roles such as “Manager” and “Buyer” within your company, you can organize all buyers to be under the manager. This setup allows the manager to view all orders placed by their assigned buyers, while each individual buyer can only access and manage their own orders.
- To establish a hierarchy, click on a user's name and drag them under the appropriate supervisor. Alternatively, click on the supervisor's name and select "Add User" to add a new user as a subordinate to the selected supervisor.



Company Structure

BUSINESS STRUCTURE

Expand All | Collapse All | Add User | Add Team | Edit Selected | Delete Selected

J T (me)

- G E
- G M
- J H
- N T

SKU Guide



SKU ATTRIBUTION GUIDE

A SKU refers to the product part number.

The first seven numbers before the dash represent the parent SKU, and the two digits that follow the dash represent its variants.

Any SKU with -00 as the variant is a hard good. Hard goods include anything that is not apparel and comes in one size only.

SKUs that have -01, -02, -03, -81, -82, -83 etc. are soft goods which includes all apparel and items that have multiple size options.

Men's apparel is represented by -0 while women's apparel is represented by -8.

-00	Hard Good (one size only)
-01	Men's small
-02	Men's medium
-03	Men's large
-04	Men's extra large
-05	Men's double extra large
-06	Men's triple extra large
-80	Women's extra small
-81	Women's small
-82	Women's medium
-83	Women's large
-84	Women's extra large
-86	Women's double extra large
-86	Women's triple extra large

Custom Order Requests



Placing a Custom Order

- You can place a custom order through the Custom Order Form found on the navigation menu of the home page.
- You can also reach out directly to: mbusacustomlifestyle@bdainc.com
- Most orders ship 2-3 weeks after proof approval for domestic items.
- Purchases made using a Dealer Billing Code are eligible for CPPP/PPO credits.
- Custom orders are ineligible for return except in the cases of damage or BDA errors.

Custom Order Form

Let's bring your custom merchandise ideas to life!

While the Lifestyle Collection website remains a great source for in-stock, ready-to-order Mercedes-Benz merchandise, we also offer custom solutions to meet broader needs.

The Custom Merchandise Catalog is your go-to resource for dealer and corporate requests that require [large quantities](#), [unique designs](#), or [personalized branding](#).



All items are Mercedes-Benz approved and can be customized with dealer or department details.

Connect with your account team at mbusacustomlifestyle@bdainc.com – we're here to help you every step of the way.

Custom Order Process & Best Practices

- Standard Production time is 3-4 weeks from the date payment is received until shipment date.
 - All domestic requests received with less than 3-week lead time may incur a rush fee.
 - Freight cost is not included in custom orders. An estimate will be shown as a line item on your quote.
 - Standard minimums:
 - Embroidered Apparel: 12 units
 - Screen printed Apparel: 24 units
- Additional discounts available based on quantity.*

First Name: *	Last Name: *
<input type="text"/>	<input type="text"/>
Email: *	
<input type="text"/>	
Phone: *	Address:
<input type="text"/>	<input type="text"/>
City:	State:
<input type="text"/>	<input type="text"/>
Zip:	Country:
<input type="text"/>	<input type="text"/>
Event Date:	
<input type="text"/>	<input type="text"/>
Tell us your custom need: *	
<input type="text"/>	
<input type="submit" value="Submit"/>	

Shopping Info



Shopping Info – Inventory Availability

Inventory Availability

- When placing your order online, you will see one of the following inventory status comments for each product with its availability. Please see below for descriptions for each.
 - **In Stock:** The item you are requesting is currently in stock and available to ship.
 - **Preorder:** This item is available for advanced ordering. It will ship when in stock.
 - **Backorder:** The item you are requesting is on re-order, and will be available shortly. Any items you order which exceed the available quantity will remain on order in back-ordered status. These items will be shipped to you in one shipment when the last item becomes available. You will be charged for the items at that time. If you have any questions regarding back-ordered items, please call 888-316-5794 (Monday – Friday, 5:00 a.m. – 5:00 p.m. PST.) to speak with a customer service representative.
 - **Discontinued:** The item you are requesting is out of stock and no longer available.

Shopping Info – Ordering & Payment Options

- All dealer orders of \$500 or more will receive free ground shipping.
- Upon Checkout you will have the option to ship via Ground, 1-Day, 2-Day or 3-Day.
- Orders without rush processing have a 2-day processing time. If you have any questions about expedited shipping and processing, please call customer service at 888-316-5794 (Monday – Friday, 5:00 a.m. – 5:00 p.m. PST.).
- **Purchases should be made using your Dealer Statement Billing Code.**
- Please contact customer service if you are having issues completing your payment.

Shopping Info – Satisfaction Guarantee / Return Process

MBUSA Dealership Return Policy

- If you are not completely satisfied with your purchase for any reason, return the merchandise within 180 days of receipt for exchange or refund for MBUSA dealers
- Starting 1/1/2026 F1 Merchandise must be returned within 90 days of receipt for exchange or refund for MBUSA dealers.

Employee or Consumer Return Policy

- If you are not completely satisfied with your purchase for any reason, return the merchandise within 90 days of receipt for exchange or refund
- Refer to the Returns & Exchanges form (included with your shipment) or call 888-316-5794 for details. Please note personalized on-demand items such as Benz-Box is not eligible for returns.

Privacy Policy



Privacy Policy

- This website ("Site") is owned and operated by Bensussen Deutsch & Associates, L.L.C. ("BDA", "BDA L.L.C." "we", "us" or "our"). This Privacy Policy has been compiled to better serve those who are interested about how their 'Personally identifiable information' (PII) is being used on this Site and by us. PII, as used in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our Privacy Policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your PII in accordance with our Site.
- **What PII do we collect from the people that visit our Site?** You may voluntarily provide information which may include your name, address, email address, billing and/or credit card information etc., which will be used when you purchase products and/or services and to deliver the services you have requested.
- **When do we collect PII?** We collect information from you when you login and/or enter order information on our site, through cookies and Site tracking tools.
- **How do we use your PII?** BDA may need to share specific data with trusted partners in an effort to conduct statistical analysis, provide you with email and or postal mail, deliver support and/or arrange for deliveries to be made. Those third parties shall be strictly prohibited from making use of your PII, other than to deliver those services which you requested, and as such they are thus required, in accordance with this agreement and our Terms of Use Policy, to maintain the strictest of confidentiality with regards to all your PII.
- BDA may deem it is necessary to follow website pages that our users may frequent in an effort to determine what types of products may be the most popular to the customers or general public.
- BDA may disclose your PII, without prior notice to you, only if required to do so in accordance with applicable laws and/or in a good faith belief that such action is deemed necessary or is required in an effort to:
 - Remain in conformance with any decrees, laws and/or statutes or in an effort to comply with any process which may be served upon BDA and/or our Site.
 - Maintain, safeguard and/or preserve all rights and property of BDA; and
 - Perform under demanding conditions in an effort to safeguard the personal safety of users of the Site and/or the general public.
- This Site shall only collect PII that you knowingly and willingly provide and tracking information via cookies and/or Site tracking tools. It is the intent of this Site to use personal information only for the purpose for which is was requested and any additional uses specifically provided on this Site or described in this Privacy Policy.

Privacy Policy – cont.

Security: We shall endeavor and shall take reasonable precaution to maintain adequate physical, procedural and technical security with respect to our offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure or modification of your PII under our control. We also uses Secure Socket Layer (SSL) for authentication and private communications in an effort to maintain your confidence by providing simple and secure access and communication of credit card and personal information.

Cookies: Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They are also used to help us understand your preferences based on previous or current Site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about Site traffic and Site interaction so that we can offer better Site experiences and tools in the future.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser (like Internet Explorer) settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies.

If you disable cookies (off), you will not be able to complete online purchases. You may purchase over the telephone by contacting customer service.

We use third party cookies to run Google Analytics Demographics and Interest Reporting. These cookies gather website visitor data (such as age, gender, and interests) to optimize website content and marketing and do not collect any personally identifiable information.

To opt-out of Analytics for the web, visit the Google Analytics opt-out page (<https://tools.google.com/dlpage/gaoptout/>) and install the add-on for your browser. For more details on installing and uninstalling the add-on, please see the relevant help resources for your specific browser.

Privacy Policy – cont.

Third Party Disclosure Do we disclose the information we collect to Third Parties? We may disclose aggregated sales, demographic and geographical information to Mercedes-Benz USA in order to: (i) make improvements to our Site, products and services; or (ii) look at Site trends and customer interests. This data is subject to Mercedes-Benz USA's Privacy and Security Statement

We engage in this practice because: We are licensed by Mercedes-Benz USA to manufacture, sell, market and distribute the products made available on this Site as a service to its associates and customers.

Third party links We do not include or offer third party products or services on our Site.

Google We have not enabled Google AdSense on our Site but we may do so in the future.

California Online Privacy Protection Act According to CalOPPA we agree to the following: Users can visit our Site anonymously. The link to the Privacy Policy is posted on the home page and every page on the Site. Our Privacy Policy link includes the word 'Privacy', and can be easily be found on our home page Users are able to change their personal information by logging in to their account and updating their account.

How does our Site handle do not track signals? BDA does not offer specific support for the do-not-track setting in modern browsers

Does our Site allow third party behavioral tracking? We do not allow third party behavioral tracking on this Site.

COPPA (Children Online Privacy Protection Act) When it comes to the collection of personal information from children under 13, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, the nation's consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under 13.

Unsubscribe or Opt-Out All users and/or visitors to our Site have the option to discontinue receiving marketing communications from us. To discontinue or unsubscribe to our marketing communications, simply update your email preferences located in your Account information on our Site or you can select to unsubscribe on the marketing communication and it will remove you from future marketing communications. Specific transactional communications, such as those around shipments (order and/or shipment confirmations) for orders placed online, cannot be discontinued.

Acceptance of Terms: Through the use of this Site, you are hereby accepting the terms and conditions stipulated within this Privacy Policy. If you are not in agreement with the terms and conditions of our Privacy Policy, then you should refrain from further use of our Site. In addition, your continued use of our Site following the posting of any updates or changes to our Privacy Policy shall mean that you are in agreement and acceptance of such changes.

Contact Us



Customer Service Assistance

- You can contact the Lifestyle Collection regarding any web or product issues, and you will hear from us within 48 hours of your request.
- Contact us by **website** through your account page or at the bottom of every web page.

Contact us by **phone** at 888-316-5794

Contact us by **email** at
lifestylecollection@bdainc.com

Additional urgent requests please **email**
lccmbusa@bdainc.com

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Thank You

